

Introduction

Focus Questions

In this chapter, Roshan has conversations with Kerry, Nick, Gilles, Claire, and Leela, his mother. These conversations don't all start or end the same way. Roshan sometimes speaks face to face with another person; he also uses a phone to talk or to text. He seems to be a friendly young guy; his friendliness shows up in both casual and more respectful styles of speaking.

What about you? The focus questions for this chapter focus on your own spoken or written messages.

1. Complete each box in the table with two or three words you would say to the people listed in the right-hand column. The first row is an example.

Start a conversation	Close a conversation	With...
<i>Hey!</i>	<i>See ya later!</i>	a close friend
		your mother or father
		a teacher you had as a child
		a cashier you've never met before
		your MLA (Member of the Legislative Assembly)
		other

Important! Download and save this fillable PDF on to your computer, and then complete the task using the PDF that you saved on your computer.

2. Indicate how YOU usually send each kind of message. You can select more than one box for each message.

I usually ...	by email	face to face	by phone	on social media	by text	other
say, "I am going to be late"						
say, "I'm sorry"						
complain about traffic						
talk about a shared memory						
congratulate someone						
ask for an explanation of a serious mistake						
thank someone						
express my opinion						